# GOVERNMENT OF INDIA
# RAILWAYS
# LOK SABHA

UNSTARRED QUESTION NO:6250
ANSWERED ON:12.04.2017
Criterion for Passenger Amenities
Shetti Shri Raju alias Devappa Anna

**Will the Minister of RAILWAYS be pleased to state:**

(a) the present criteria in respect of providing various passenger amenities at railway stations and trains;

(b) the set up in place at railway stations and trains for providing passenger amenities/comforts like drinking water improvement of roads connecting railway stations and for seeing that toilets remain clean;

(c) the amount provided during the last three years for the above purposes, zone-wise and the amount that was utilised;

(d) the number of complaints received by Railways during the last five years in respect of default in trains at railway stations and railway trains, zones-wise; and

(e) the follow up action taken by the Railways on such complaints, zone-wise?

## Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)

(a) to (e): A Statement is laid on the Table of the House.

*****